



Company Profile

Providing Technical Services to Build & Maintain Your IT Infrastructure



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Overview

Ertibat Technology Solutions (ETS) was established with the aim of becoming a major provider in the IT Industry in Qatar. With the founding staff having more than 20 years of experience in the Information Technology field, ETS commenced its business under the umbrella of Ertibat International.

ETS is positioned among the major players in the corporate and small-to-medium business segments (SMBs) in the Qatari market. Through its four divisions namely the Software Division, Hardware IT Division, Office Supply Division and Customer Support Division, ETS provides software for restaurants and retail stores, ERP solutions, IT hardware, office supplies and support after sales.

In a short period of time, ETS was able to sign several agreements with international companies to represent them in the state of Qatar in order to provide the best for its customers.



Vision & Mission

VISION

Providing technological turnkey solutions and first-rate services to small, medium and large businesses in the Qatar market with the aim of facilitating clients' business management.

MISSION

Our Mission in ETS is to understand our suppliers and customers and build long term business relationships based on trust, integrity and the relentless pursuit of excellence.



Quality Policy

We are committed to:



- ◆ Sustain our customers' loyalty and confidence, by consistently meeting their requirements under applicable legal norms.
- ◆ Conduct an ethical competition through which the aim would be to increase the customer's received value for money.
- ◆ Passionately energize and increase the sense of belonging of our Human Capital Resources through training, development and rewarding as well as through creating the perfect work environment that would enable them to fulfill their potential.
- ◆ Maintain a mutually beneficial relationship with partners and suppliers with the aim of extracting additional value for our customers.
- ◆ Continuously improve our internal processes so as to maximize the efficiency and effectiveness of the deployed resources.

ERP & Software Solutions

**Manage and Grow your Business
with our Feature-rich and Powerful
ERP Software Solutions.**

Don't Lose Out on Our New Offers, Products & Services!

**FOLLOW
US ON**

 **Ertibat Technology Solutions**

 **@ets.qatar**

 **Ertibat Technology Solutions**





Manage and Grow your Business with our Feature-rich and Powerful ERP Software Solutions!

SoftOffice Enterprise is powerful and flexible for all kinds of businesses. Do more accounting, stock control and many more in less time.

FEATURES

Accounting:

Manage your clients and suppliers, create, and print credit sales/ purchase invoices, manage payables and receivables and generate detailed financial reports.

Product Catalogue:

Maintain a comprehensive list of your products with multiple price lists, categories, warranty information, images, descriptions and more.

Inventory & Stock Control:

Improve your stocktaking workflow with flexible item control, location management, serial number tracking, transfers, usage and inventory reporting tools.

Presales & Sales:

Provide quotations and enforce pre-sales follow-up to win a deal. Generate sales orders and track its completion from beginning till the end.

Procurement & Purchase:

Prepare your requests and get approval without exceeding the maximum stock and get a notification if the cost increased.

Asset Management:

Keep track of your organization's assets, investments, depreciation and other tangible and intangible aspects.



POINT OF SALE

Manage your restaurant and retail operations easily with RetaileR's flexible POS system. With over 150 POS functions that can be integrated according to the industry and its in-built CRM, you will be able to keep track of your client profiles, detailed sales history and preferences.

RetaileR offers retail centric functionalities that are based on two main engines: Retail and Restaurant.

RetaileR is optimized to scale to hundreds of thousands of invoices using basic hardware configurations. Moreover, it can be used as a standalone solution or part of a chain of stores with a centralized back office.

FEATURES

Inventory Management:

Keep track of your stock and make the necessary purchases when they drop below a certain level.

Scalable:

What if your business grows from a single outlet to tens of outlets and millions of retail operations? With RetaileR, you do not have to compromise the design, the speed or the growth of your operations.

Customizability:

You can customize your POS functionality according to your requirements: select the functions that you want to use, where you want to use them and who is allowed to use them...and let RetaileR do the rest!

Accounting: Get real-time accurate data and analyze the financial situation of your business with advanced reporting tools.





SHR Cloud



RESUME

FEATURES

Leave Management:

Easily manage your employees' leave by various categories and configure them to reflect in the payroll automatically.

Attendance & Scheduling:

Attendance rules configuration along with biometric logging machines will automate your attendance and will handle exceptions to reduce your daily interventions.

Payroll Generation:

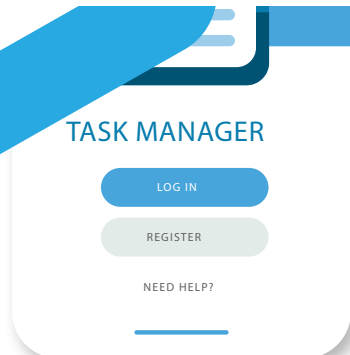
Our system helps automate the generation of your employee's payroll and follows the format of Qatar's Wage Protection System (WPS).

SHR Cloud is an integrated Human Resource Management Solution. With today's dynamic workforce, businesses need to improve the collection and management of their employee's data and profiles while securing business continuity.

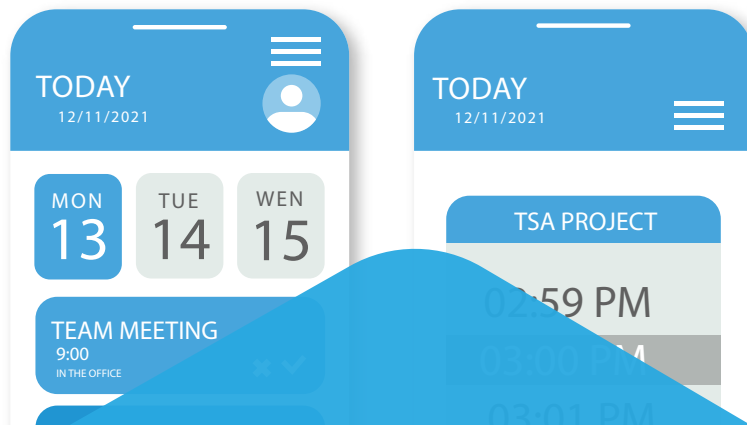
SHR Cloud provides various modules to automate daily attendance logging and management, and payroll automation.



TaskServ Web Application



With easy configurations, TaskServ can be set up for any organization to handle internal workflow and client tasks from their beginning till resolution.



TaskServ is a tracking software that allows your organization to automate tasks making your team organized, focused, and effective.

By recording issues in a structure manner, your staff will stay on top of things by monitoring the progress of pending tasks, thereby saving both time and resources, and improving overall business efficiency.

FEATURES

Task Management:

Create tasks with pre-defined forms, delegate them and organize them with customizable categories and urgency.

Customer Management:

Maintain files for clients and easily fetch all their details at the time of creating tasks and fetching reports.

Resolution Management:

Keep track of progress reports from the beginning of the task till its end and ensure speedy resolution and completion.

Reporting:

Use various filters and sorting features to get a customizable report to analyze your team's performance and troubleshoot possible issues.





Cash Van Application



FEATURES

Daily Routes & Staff Tracking:

View the complete daily route of the driver or sales representative on the map, from the beginning of the day till the end. Get notified of the time and location of the sales representative when they issue invoices and receipts.

Order Management:

Manage orders using any portable device such as tablets and mobile phones. Additionally, review payment terms, discounts, and pending balances for credit customers with ease.

Inventory Tracking:

Identify any lack of stock and facilitate inventory stocktaking by checking the available inventory in the van.

Price List Management :

Configure different price lists for your products based on your organization's policies to be followed by your sales representatives.

The **Cash Van System** is an integrated software that is intended for managing sales & distribution operations, and tracking the activities and movement of your drivers and sales representatives.

The application allows managers to monitor their sales staff's movements throughout the day, obtain accurate information on daily sales and stocktaking inventory easily and quickly.



Restaurant Management Software

POINT OF SALE

O_live is more than a Point-of-Sale. It's the center of your business, online and in-store. Get the future-proof restaurant POS that delivers easy-to-use software that can scale with your business.

O_live is an advanced software solutions to manage your business. Benefit from a user friendly offline or cloud based interface.

O_live provides comprehensive restaurant and food service outlet point of sales (POS). Our modular restaurant enterprise solutions can easily be expanded to meet the needs of all types and sizes of restaurants.

FEATURES

Accounting: Manage your finances and stay on top of your cash flow.

Inventory Management: Track stock value in real-time and reduce human errors.

QR Digital Menu: Dynamic, attention grabbing and save paper and the environment.

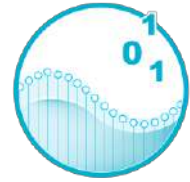
Customer Loyalty Program: Offer special discounts and rewards to your customers.

Kitchen Display: Eliminate the complexity of managing paper tickets and increase the speed of service in your kitchen.

Mobile Application Tracking: mobile application designed to provide on-the-go access to important information and reports.

Table Reservation: Custom Floor Plans, waitlist Management & get new reservations from your website, or social media pages.





Easy Dry Clean



Easy Dry Clean Software is a versatile software solution for Laundry Management. With various in-built features, you will have the power to manage your outlet in an easy and professional way.

Flexible and User-friendly
Manage your Laundry Outlet in a Professional way.

FEATURES

Order Management: Easy organization of customer orders and set delivery dates, notes and special requests from customers.

Multiple Price Lists: Set various laundry services for every clothing item and manage prices for each clothing item under different services.

Customer Management: Manage customers addresses, contact details and order history and reward your loyal customers with special offers and discounts.

Mobile Application Tracking: Mobile Application for drivers to manage deliveries and receive laundry items of customers from their home.

Sales Reports: Detailed reports available to analyze sales and deliveries and filter data on a daily, weekly, monthly or annual basis.



O_market

Retail Management Software

O_market provides comprehensive retail Point-Of-Sales (POS) for enterprises. Our modular retail enterprise solutions can easily be expanded to meet the needs of every type and size of business.

Omega O_market can cater to any type of industry ranging from supermarkets and clothing stores to electronics and book stores.

POINT OF SALE

Run the store end-to-end with the omnichannel retail point-of-sale software.

Omega O_market is designed to manage any business industry such as groceries, gifts & toys, hardware store, beauty salons, etc.

FEATURES

Accounting:

Keep track of your general ledger, payables, receivables and other account information.

Inventory Management:

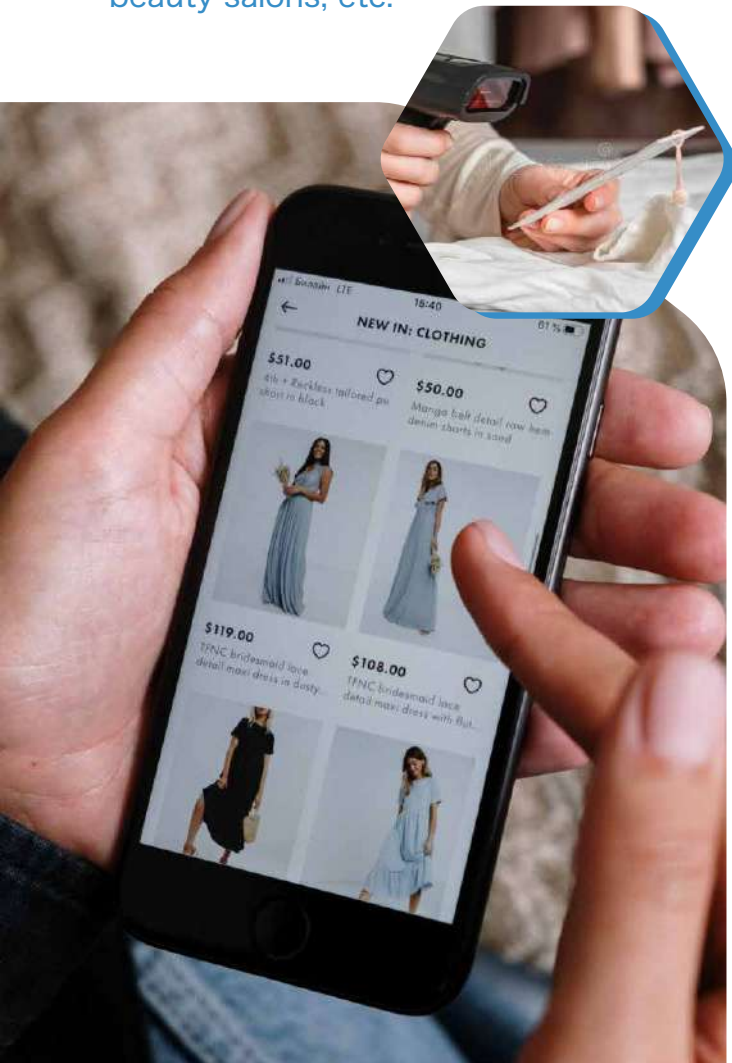
Get notified when your stock drops below a certain level to plan out your next purchase.

Customer Loyalty Program:

Know your customers better with complete purchase history.

Mobile Application Tracking:

Get real-time access to sales reports from any location anytime.



The logo for POPS Restaurant Software Solution, featuring the word "POPS" in a bold, white, sans-serif font inside a blue square with a white border.

POPS Restaurant
Software Solution

FEATURES

Dine-In and Quick Service: Stylish and modern User Interface, easy menu management, simple order entry screen & barcode ordering.

Employee Management: Employee scheduling, time card tracking, defining security levels for each employee, employee performance, payroll & training mode.

User-Defined Interface: Customizable menu by category & item, table map design, define POS function buttons & screen layouts & self ordering for customers.

POS Peripheral Support: Touchscreen, magnetic stripe reader (MSR), kitchen printer, customer display (CDP), cash drawer & barcode scanner.

Sales Reports: Sales total, sales report by the day, sales by hours, sales volume by item type & sales volume by account type.

Payment Methods: Integrated, credit card processing, paper and electronic checks, gift cards, coupons & customer member points.

Simple, Reliable and Efficient!

POPS Restaurant Software is designed to simplify daily operations by improving access to critical sales data and detailed analysis of daily operations.

POPS Restaurant Software allows businesses to maximize their productivity and earnings potential with an intuitive software solution and a feature packed POS software solution that can also keep pace with varying business demands.



Astarte Salon Management Software

Appointment Management

With Astarte, your salon's appointment scheduling is made effortless. Having an extensive list of scheduling features, improve your workflow and easily work out plans for multiple appointments.

Designed for salon owners and independent styling professionals, **Astarte Salon Management Software** will help you manage your day-to-day operations with ease.

Astarte automates operations and also creates a personalized guest experiences for your customers. Streamline processes, automate day to day operations, and provide convenience while offering the best possible service to your clients.

FEATURES

Inventory Control:

Keep your salon well stocked without over-buying. Track usage of consumable items and get notified when you are running low on stock.

Staff Management:

Effortlessly manage your employees with easy scheduling and commission tracking.

Customer Management:

Manage your customers' data and preferences and build client loyalty and retention with a seamless and modern customer experience.

Reporting:

Manage, follow, and analyze your entire business and financial history with over 20 detailed reports which can be exported to Excel or PDF formats.



WEBSITE & MOBILE APPLICATION DEVELOPMENT



Website Development

Domain Registration - establish your online brand identity.

Web Hosting - cloud server configuration and setup.

Responsive Design - view your website on all devices.

Interactive Animations - attract your customers with visual appeal.

Contact Forms - respond to inquiries and get leads.

Website Security and Backups - keep your files and data secure.

Application Development

Application Development for iOS and Android smartphones.

Clean User Interface (UI) design.

Great User Experience (UX) with rich features.

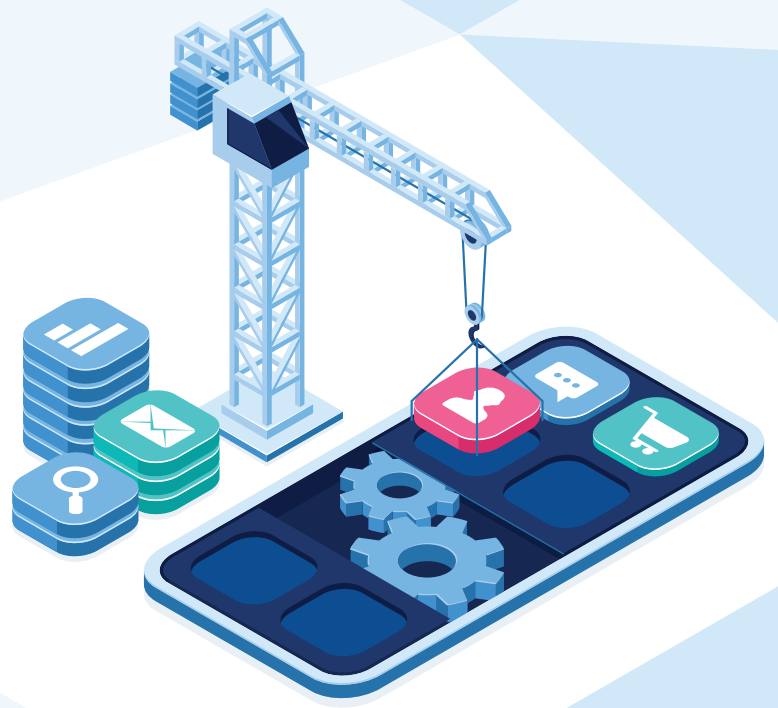
High performance and smooth navigation.

Deployment to Apple Store and Google Play Store.

Ready to take your business online? Consult with our Technical Team! We will analyze various facets of your business and outline a full-fledged action plan to increase your exposure and presence on the World Wide Web and Application stores.



CUSTOM SOFTWARE DEVELOPMENT



GET STARTED

Do you have a Great Business Idea but need a Professional Team to help you SUCCEED?

At **Ertibat Technology Solutions**, we have team of highly experienced software and application developers with industry-specific knowledge and expertise.

Using the latest tools and knowledge, our Technical Team brainstorm, conceptualize, design, and build innovative applications and software tools for customers that aligns with their business objectives.



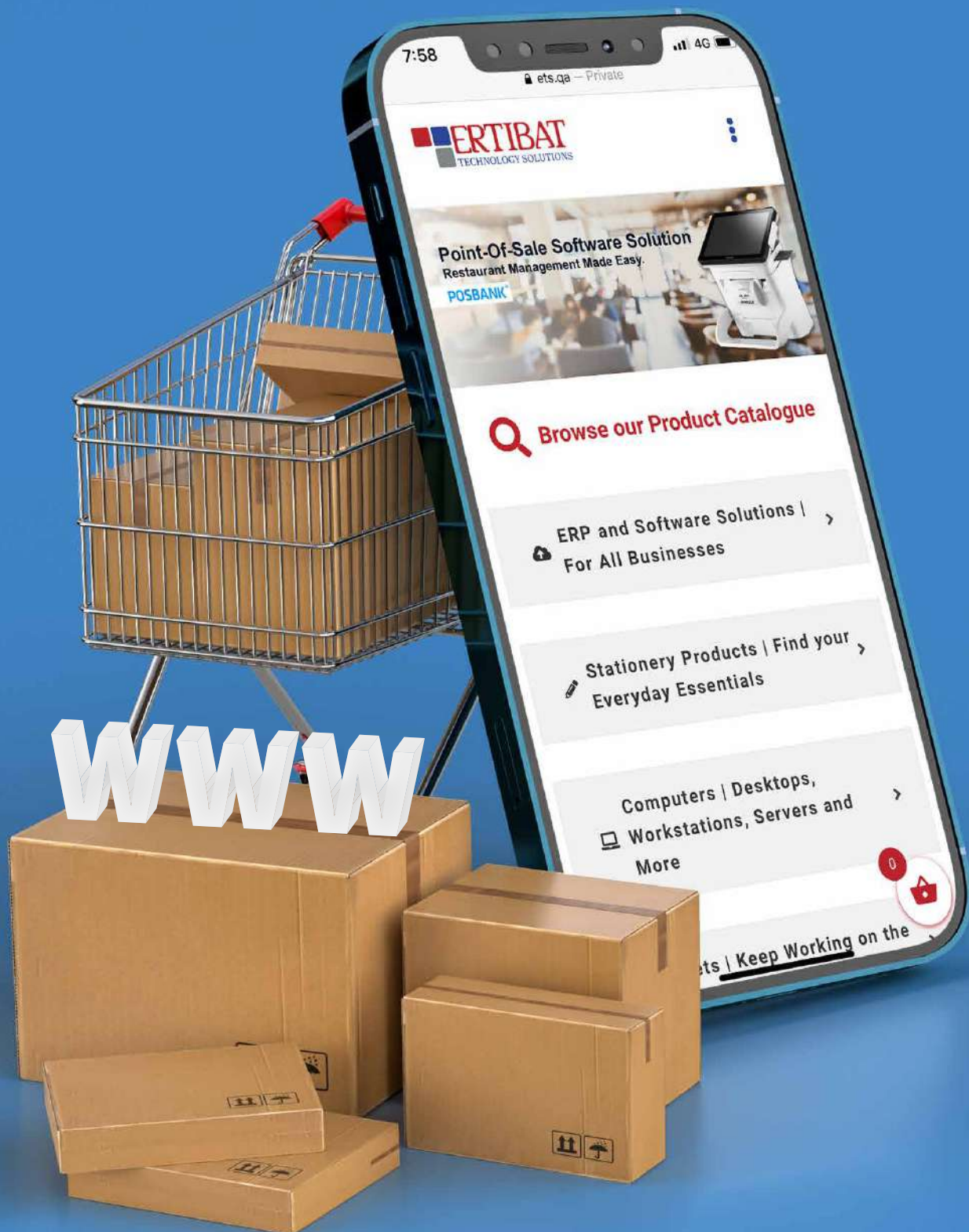
We offer both cloud and offline solutions and will ensure that all your requirements are fulfilled from concept to the end-product. Consult with our team today and allow us to help you succeed!

Hardware Solutions

**Providing Technical Support
to build your IT Infrastructure.**

Place your Orders Online & Get Special Rewards!

Visit our website www.ets.qa





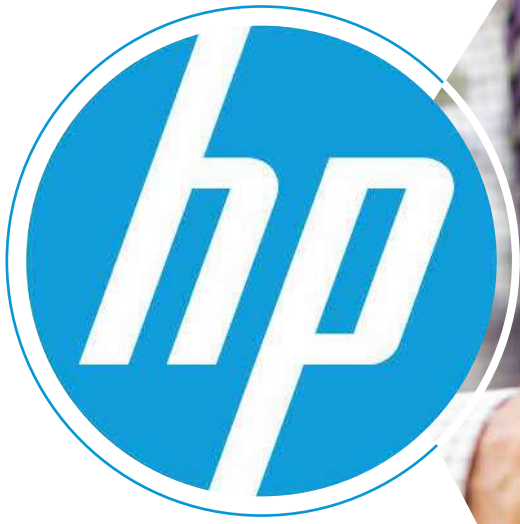
POSBANK®

With sophisticated designs and high-performance products, POSBANK has attracted the restaurant, hospitality and retail industries in the global market. In addition to reliability, POSBANK fulfills customers' satisfaction on price, quality and support.

Ertibat Technology Solutions is an authorized supplier and service center for **POSBANK**, which is a global leading provider of Point-of-Sale solutions that provides the best quality products and services.



Having a wide selection of products ranging from POS terminals and touchscreen monitors to cash drawers and printers, rest assured that you are investing in a long term solution with POSBANK.



When structuring your organization's IT infrastructure, it is important to take all your needs and desires into consideration. As part of this, choosing a brand that offers what you require should be one of your first priorities.



ETS provides HP products and solutions due to their large portfolio which can cater to a wide variety of customer needs. Not only does HP provide computers that you can rely on, they're also one of the market leaders at finding new and improved technologies to improve user experience. Moreover, they offer a variety of powerful features to ensure that their customers' data remains secure.



Lenovo

Lenovo laptops are known for amazing hardware, build quality, and reliable battery life. Lenovo products are built to be durable and reliable, so finishing your daily tasks will be a breeze.

They boast powerful processors with the Intel Core series, long battery life, HD displays, and sleek design aesthetics! Additionally, they offer powerful tablets which are sleek in design as well as cost-effective.

We, at ETS, believe that Lenovo offers the right kind of specifications to meet your demands. They offer world-class business systems that are **PACKED** with features.





Apple

is known for
designing products that
are atypical yet the best
and unparalleled.



In terms of software as well as hardware, ETS provides products by Apple that integrate well with the present needs.

Consistently well performing and usable, the devices are long lasting and well equipped to adapt to ongoing technological advancements.

Futuristic and practical, Apple provides solutions to all your needs.



Apple Accessories



From watchbands and device covers to iPads and wireless headphones, we have it all!

In order to further increase business productivity, ETS also sells a range of Apple accessories and peripheral devices which enhances user experience and comfort.

With seamless integrations and easy configurations, we can help you make the best of the Apple ecosystem.





Dell's work, particularly in the Ultrabook field, has yielded an incredible new crop of ultraportable laptops that are powerful and have excellent battery life.

Their products are made with premium materials, sport a solid battery life, and are light and portable.



If you need a PC for work or school and want it to last for as long as possible, our team at ETS will ensure that you make the right choice.



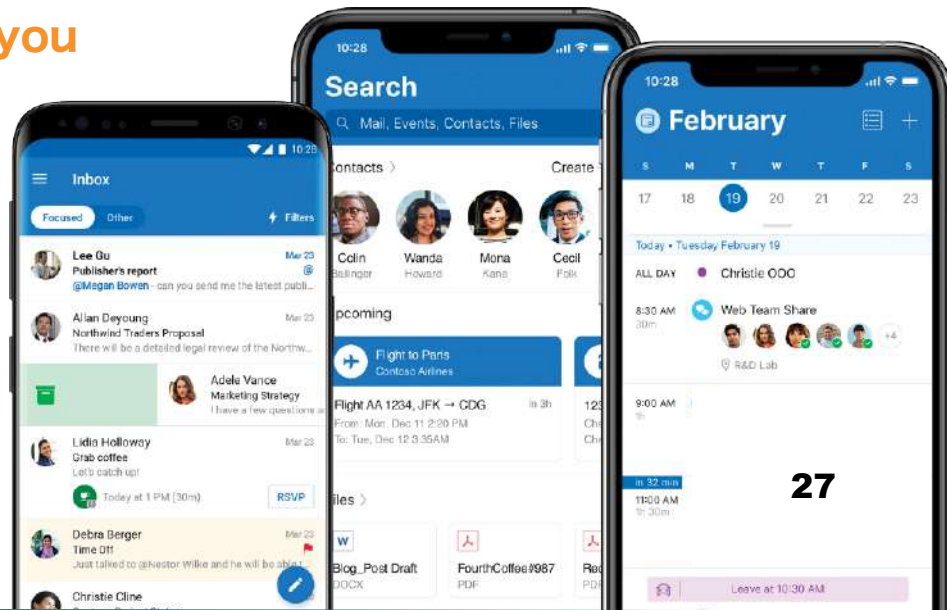


Microsoft



To increase business productivity, ETS offers Microsoft Office which is a suite of applications that is useful for completing various tasks on your computer. Having both offline and cloud (MS Office 365) solutions, their products will facilitate your business workflow and allow your existing and new employees to work with ease.

In addition to their Office suite, ETS also offers a diverse selection of Microsoft Surface devices built for all the ways you create, work, play and connect.





symbol[®]



Symbol's handheld barcode scanners provide fast, reliable scanning in an ergonomic, lightweight form.

The wide contact range of their barcode scanners makes them ideal for retail, hospital, education, or government settings.

With multiple on-board interfaces, it is possible to ensure integration with a variety of host systems.

Taking into consideration continuous usage all day, ETS sells **Symbol** barcode scanners that helps to significantly reduce downtime and repair costs.

Their accuracy and fast-time scanning can quickly shorten check-out lines, improve customer service and increase productivity.





FUJITSU

With digital transformation rapidly changing the needs in all business areas, scanning is the enabler that allows organizations to digitize, augment, organize and share information to fuel business growth and innovation. Fujitsu scanners enable organizations and individuals to improve productivity, save time and money, organize and structure your documents, share information and is often the first element of larger digital transformation projects.



Fujitsu's ScanSnap scanners provide one-touch document imaging which is ideal for home and small offices. For larger businesses, their fi Series provide solutions with leading edge document imaging technology which is perfect for any kind of organization. Let us know your specifications and our team at ETS will deliver you the best.



TP-LINK®



TP-Link

is a global provider of reliable networking devices and accessories, involved in all aspects of everyday life.

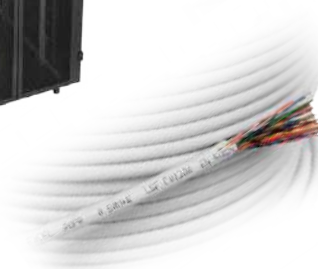
With a proven heritage of stability, performance, and value, TP-Link has curated a portfolio of products that meet the networking needs of all individuals.

Using reliable and modern products including routers, POE switches and access points, our Technical Team at ETS will configure your organization's internal network with ease.



excel

Excel is a world-class premium performance end-to-end infrastructure solution – designed, manufactured, supported and delivered – without compromise. Excel ensures that the latest innovation and manufacturing capabilities are implemented to surpass industry standards for quality and performance, technical compliance and ease of installation and use. From structured cabling to racks and cabinets, ETS will provide all the components to fulfill your organization's IT infrastructure.





ZKTeco is a globally renowned enterprise with biometric verifications as its core techniques. Products from ZKTeco have been sought after and widely used in Qatar.



Their biometric attendance solutions are known to increase efficiency and over all functionalities.



Regardless of the size of your business or the number of employees, the various features of ZKTeco's Time Attendance Machines will eliminate the use of manual timesheets and ensure that attendance tracking is performed with ease.

With their solutions, ETS's Technical Team will help ensure that the workflow of your organization is carried out in a smooth and effective manner.

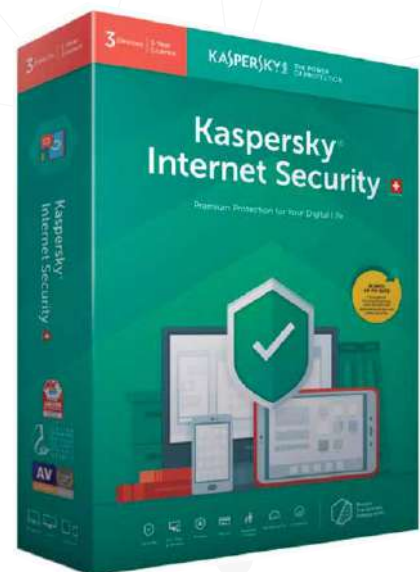


KASPERSKY Lab



For any growing organization, it is of utmost importance to keep their data safe and secure.

Without a security solution, your network is open to threats from unsolicited and unwanted incoming traffic. To prevent any malicious attacks, it is essential to monitor your incoming and outgoing data.



Kaspersky is a globally renowned cybersecurity brand whose deep threat intelligence and security enterprise is constantly transforming into innovative security solutions and services to protect businesses, critical infrastructure, governments, and consumers around the globe.

Their firewall solutions control all network connections and protects access to the local area network and the Internet according to the settings.



Stationery

Find Your Everyday Essentials.

Paper Products

For any organization, there is a need to document and present various information in multiple formats for different purposes.

Keeping this in mind, we provide a wide range of paper products to suit your every requirement.



From different sizes of office paper for your reports to thermal paper rolls and labels for restaurant and retail industries, find all that you need at ETS.



Office Stationery



Writing Supplies

Files & Folders

Binding Covers & Sheet Protectors

Briefcases & Document Trays

Scissors, Cutters & Staplers

Tapes, Glues & Rubber Bands

Binding Clips & Push pins

Boards & Presentation Equipments



Axent
ICH LIEBE PERFEKTION

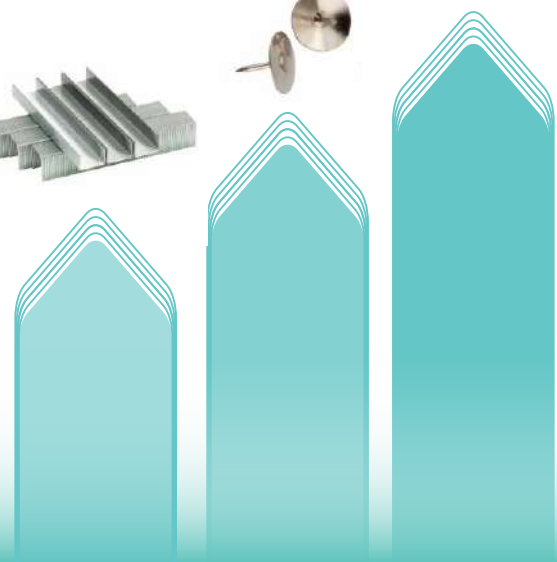
FABER-CASTELL
since 1761



Make sure that your organization is ready to tackle every working day with our range of Office Stationery.



We have everything that you could possible require – from writing supplies and stationery instruments to folders and other document management accessories.



Office Equipments



Avail high-quality and long-lasting machines to manage your organization's valuable reports, accounts, statements and other files and folders.

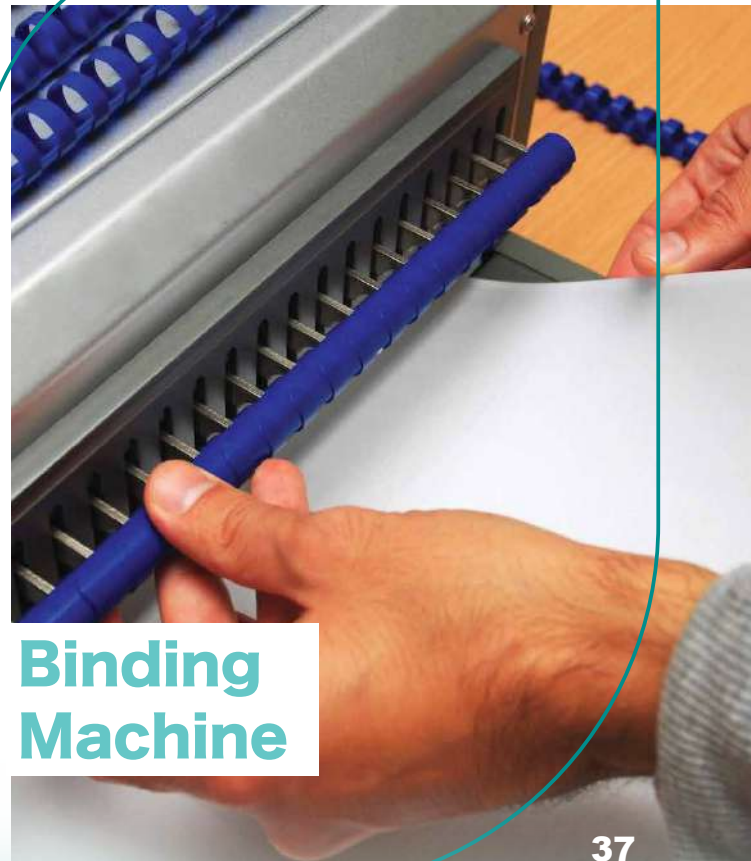


Our team will check your requirements and specifications and provide you the necessary recommendation to buy the best product.

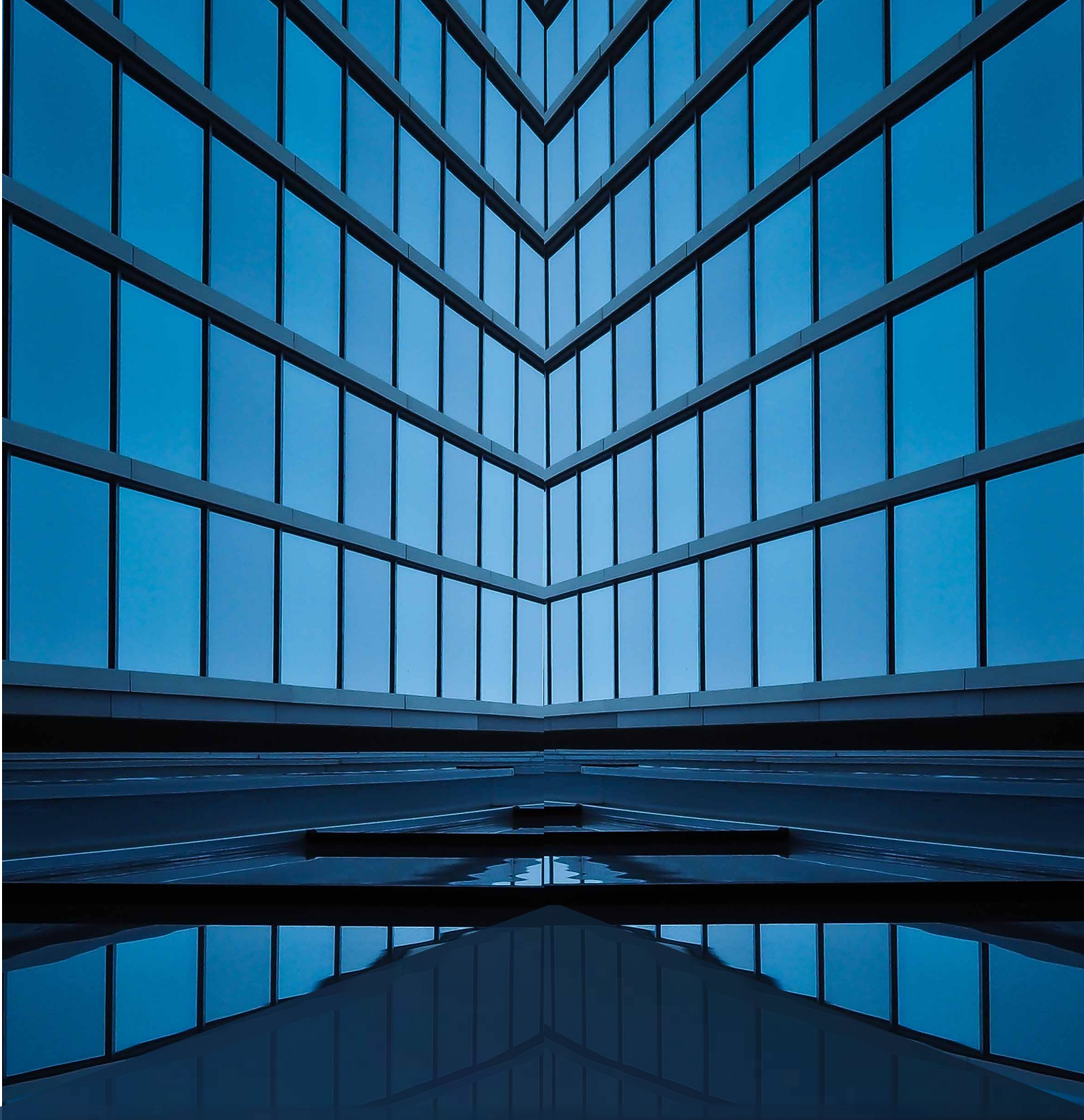
Paper Shredder



Laminator



Binding Machine



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